

Skål International Suva member Mark Mahoney wins international award

Award for Telecentre

Geraldine Panapasa, The Fiji Times Online

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Mindpearl Fiji General Manager Mark Mahoney says their recognition at the EOA awards in London put Fiji on the global map for providing outsourcing services.



GLOBAL outsourcing contact centre solution providers, Mindpearl Fiji, plans to expand its workforce by 80 in the next four months.

General Manager Mark Mahoney said they had 520 staff members, whose dedication and commitment resulted in the company winning two prestigious awards at the 2014 European Outsourcing Association (EOA) awards in London last week.

He said Mindpearl CEO William Pattison won the 2014 European Outsourcing Professional of the Year award, which recognised individuals for their ability to deliver initial and continuous business value to clients, incorporating best practice, continuous service innovation and demonstrating commitment to the development and future of the industry.

"Now in its fifth year, the EOA awards reward and celebrate the efforts of companies and individuals who demonstrate excellence and best practice in the outsourcing world.

"We are tremendously proud of our CEO for his award and we are thrilled that Fiji was recognised in this way.

"Congratulations to each and every one of our Fiji staff for their efforts in making this possible," Mr Mahoney said.

The EOA is the centre of excellence in pan-European outsourcing, which spans across Austria, Belgium, France, Germany, Netherlands, UK and Spain.